

Community Consultation March 9th COGS

Questions	Community Response				
	Afghan	Congolese	Iraqi	Sudanese	Bridging Visa
What do you most like about Greater Shepparton?	Shepparton is quiet and the community feel safe. Services are accessible and within walking distance.	Shepparton is a good place, peaceful and not a lot of trouble. It is affordable and cheaper than Cities and people like the open spaces.	Like the people and environment, town, river, lake etc. Have issues with education, hospital and limited public transport. Buying a car is expensive. Train tickets are expensive Don't feel safe all the time particularly during the night.	What Shepparton offers is not available elsewhere and the community really enjoys being here. It is a beautiful place and its diversity is reflected in activity at the lake. Accessing information is easy and the interaction of community groups is good.	Happy in Shepparton, small city with shops close for access, halal food is accessible, can work, driving and public transport is ok and it is easy to navigate. Enjoy the lake and swimming pool area.
What services do you know Greater Shepparton City Council manages?	Roads, rubbish, immunization, child care, planning, volunteers	Waste services, cycling tracks, events, roads, immunization	Business centre, streets, parks, waste, sport and recreation, animals, neighbourhood planning, road signs.	Parks, rates, waste, recycling, planning, family services, immunisation, pet registration, planning.	Little knowledge of Council. Aware of rubbish collection, childcare, immunisation, planning, Kidstown and playgroups.
What would you like to see more of in Greater Shepparton?	Multicultural events, bus tours, cultural education, grant information, activities for schools such as basketball and soccer. Showcase Afghani culture and celebrate special days. Landscaping of Muslim burial site.	Multicultural activities such as St Georges Road Festival. Business start-up support. Hard waste collection and tip vouchers especially rental properties. Road signs for safety and information on where to park, about fines, speed limits and parking at schools.	Welcome signage needs to reflect diversity. Education on planning permits and building extensions. Education on rates expenditure and value for money. Education on parking. Language brochures. Public open space needs private areas. Hard rubbish.	Waste and recycling is expensive. Larger organic bins for bigger families. Information on the rating structure for advice on where expenditure goes. Safety in public areas around lake, KFC and Hungry Jacks. Opportunities for young people such as students in nursing homes, engagement with community, volunteering at COGS, cadetships, shadowing and post year 12 options.	Generally happy. More information on Australian culture, legal system, parking, neighbours, Aquamoves, swimming lessons. Assistance with accommodation. Affordable rentals are very hard to find and real estate agents can be difficult. Support with employment interviews. All issues are referred to Red Cross which confines access to office hours.
Do you know that Greater Shepparton City Council has a Multicultural Development Officer and their role is to implement the Cultural Diversity and Inclusion Action Plan?	Not really, aware of the staff member but not the Council role.	Aware of the role through grant rounds.	Very aware and access the officer often to get information which we distribute through the Mosque and community organisations.	Link to service is limited to community leaders. Due to war from 1983 to 2005 most cannot read or write. Develop better communication through participating in community events or through GOATFE and Centrelink. Council logo is very visible and recognised.	NO knowledge of the role.

<p>Do you feel like you belong in Greater Shepparton – what helps you feel like you belong?</p>	<p>Yes very much. Services are easy to access.</p>	<p>Good place to belong, life is good and very safe.</p>	<p>Have a feeling of belonging through celebration of events, citizenship, cultural activity, festivals and food. A café catering to community would be good.</p>		<p>Feel like they belong, comfortable and safe and financially better for them.</p>