

ALTERNATIVE HEALTH SERVICES GUIDE



GV Health's emergency department has recently been experiencing high demand and staff shortages, resulting in lengthy wait times for some patients.

If your condition is not urgent or life-threatening, please visit a GP or refer to the list of alternative services below.

Thank you to the Greater Shepparton and Goulburn Valley community for your patience and understanding during this time.



Urgent care centre in Benalla
Open: 24/7
45-63 Coster St, Benalla, VIC 3672
(03) 5761 4226



Urgent care centre in Euroa
Open: 24/7
Kennedy St, Euroa, VIC 3666
(03) 5795 0221



Urgent care centre in Kilmore
Open: 24/7
1 Anderson Rd, Kilmore, VIC 3764
(03) 5734 2110



Urgent care centre in Kyabram
Open: 24/7
86-96 Fenaughty St, Kyabram, VIC 3620
(03) 5857 0200



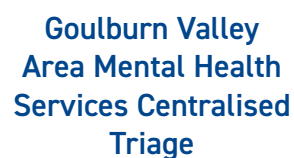
Urgent care centre in Nathalia, Cobram and Numurkah
Open: 24/7
36-44 McDonell St, Nathalia, VIC 3638
(03) 5866 9444
24-32 Broadway St, Cobram, VIC 3644
(03) 5871 0777
2 Katamatite Rd, Numurkah VIC 3636
(03) 5862 0555



Urgent care centre in Yarrawonga
Open: 24/7
33 Piper St, Yarrawonga, VIC
(03) 5743 8111



Support service for young people (12-25 years old).
Open: Monday, Wednesday, Friday: 9am - 5pm;
 Tuesday & Thursday: 9am - 7pm,
129 High St, Shepparton, VIC 3630
(03) 5823 8800 | 24/7 hotline: 1800 650 890



Mental health support service staffed by a team of experienced local mental health professionals.
Open: 24/7
1300 369 005



Support for COVID-19 health enquiries. The COVIDSafe information hotline diverts to the national hotline everyday from 8pm - 8am.
Open: 24/7
1800 675 398



Diabetes education, farmer's health, refugee health, cancer support and more.
Open: Monday - Friday, 9am - 5pm
399 Wyndham St, Shepparton VIC 3630
(03) 5823 3200



After hours, bulk billed, in-home doctor visit.
Open: Weekdays from 6pm
 Saturdays from 12 noon
 All day Sundays and public holidays
137 425 | homedoctor.com.au

NURSE-ON-CALL

Free health care advice from a registered nurse.
Open: 24/7
1300 606 024

Maternal and Child Health at Greater Shepparton City Council

A free service and available to all families with children aged 0 to 6.
Open: Monday - Friday, 8.30am to 4pm
(03) 5832 9312

Maternal and Child Health Line after-hours service

This is a 24-hour telephone service staffed by qualified maternal and child health nurses. The telephone line provides over-the-phone information, advice and referral to all families with young children.
Open: 24/7
132 229



Free phone advice service with registered nurses, who can arrange a call back from a GP.
Open: Weekdays: from 6pm, Saturdays: from 12 noon
 All day Sundays and public holidays
1800 022 222



Telehealth GP service offering video access to Australian registered doctors at a time and location that suits you.

- \$60 during business hours
- \$90 out of hours

Open: 24/7
doctorsondemand.com.au



Speak with an Australian Qualified GP from anywhere via phone or video.

- Prescriptions & medical certificates \$15
- 8 minute on-demand appointments \$39
- 15 minute scheduled appointments from \$52

Open: 24/7
healthengine.com.au



Telemedicine service providing phone or video consultations with Australian-qualified senior emergency specialist doctors.

- Monday - Friday, 8am - 6pm, \$250
- All other times, \$280

Open: 24/7
myemergencydr.com



Consult an Australian Medical Board-certified GP by phone or video. Prescriptions, medical certificates, referrals, general consults, blood tests, x-rays and more.
Open 7 days: Monday - Friday, 9am - 9pm,
 Saturday - Sunday, 9am - 1pm
nationaltelemedicinedoctors.com | (02) 8834 7760



Doctor consultations, prescriptions, medical certificates, and specialist, radiology and pathology referrals.

- Prescriptions \$19.99
- Telehealth consultations \$29.99

Open: 24/7
primemedic.com.au



Online prescriptions, telehealth doctor consultations, online medical certificates and pathology requests.

- Prescriptions \$15
- Telehealth consultations \$40

Open: 24/7
instantscripts.com.au